



Practise  
Makes  
Perfect

# Practise Makes Perfect

is a program run by Transdev Melbourne that provides bus education and safe travelling tips for individuals and groups who have special needs.

Anyone who would become a more confident traveller by familiarising themselves with our buses is welcome to contact us.

With two weeks notice, we can arrange sessions at our major depots — Doncaster, Keysborough, Fitzroy North and Sunshine West

## Booking a session

To make a booking, email [melbourne@transdev.com.au](mailto:melbourne@transdev.com.au) or call 1800 718 121 at least two weeks prior to when you would like to schedule the visit.

We will need the following information in order to set up your visit:

- > Approximate number of attendees
- > Where the customers normally travel
- > Your preferred date/location
- > Mobility issues and aids used by customer
- > Preferred method of contact

We will check availability with the depot and confirm the booking.

Transdev's fleet is currently 96% accessible and as new buses are added to the fleet, this percentage will increase.

None of our depots are completely accessible but we can be flexible about where sessions are held depending on the mobility of the participants.

Please note, we do not have accessible toilets at any of our depots.